Surfa Coats: Performance Enhancement with ESDS Cloud Services

About the Company

Surfa Coats (India) Pvt Ltd is a prominent player in the coatings industry, specializing in manufacturing high-quality paints and coatings for various applications. With a commitment to innovation and excellence, the company has built a reputation for delivering superior products and services. The company's IT infrastructure is critical to its operations, requiring a robust and reliable solution to ensure seamless workflow and productivity.

Challenge:

The primary challenges faced by Surfa Coats included:

1. Frequent Server Issues: Daily disruptions are due to server slowness, internet connectivity problems, and other technical issues.

2. Maintenance Overheads: Constant monitoring and troubleshooting are required, often requiring dedicated personnel to manage and resolve server-related problems.

3.Operational Inefficiencies: Regular interruptions in their workflow, impacting productivity and service delivery.

Solution:

Surfa Coats migrated its server infrastructure to ESDS Cloud Services to address these persistent issues. The key steps in the solution included:

1. Migration to ESDS Cloud: Transitioning their on-premise servers to the ESDS Cloud platform, ensuring a more stable and reliable environment.

2.Service Management: Leveraging the comprehensive support and maintenance services provided by ESDS, which included monitoring, troubleshooting, and ensuring high availability.

Benefits:

The migration to ESDS Cloud Services brought about significant improvements:

1. Enhanced Reliability: Achieving a remarkable 99.9% uptime, drastically reducing the frequency of technical issues.

2. Improved Performance: Mitigating server slowness and internet connectivity problems, leading to smoother and more efficient operations.

3. Cost and Time Efficiency: Eliminating the need for constant on-premise server monitoring and maintenance, freeing up resources and personnel for other critical tasks.

4. Scalability and Flexibility: Providing a scalable infrastructure that can adapt to the evolving needs of the business.

Conclusion:

The migration to ESDS Cloud Services transformed the operational landscape for Surfa Coats (India) Pvt Ltd. By resolving the persistent issues associated with their on-premise servers, they experienced enhanced performance, reliability, and efficiency. Surfa Coats highly recommends ESDS Cloud Services to any organization looking to transition from on-premise servers to a cloud-based solution, ensuring seamless and trouble-free operations.